



# TIMEDHUG

Our support, your success







# TIME Hug Our support, your success

The TIMCO Hug is our suite of customer support, including merchandising, operations, sales and marketing, combined with genuine personal service. We are proud to serve and support our valued customers every day, to help them grow and succeed with TIMCO.



# 71MCO Hug

Our support, your success



Merchandising & PoS



Logistics & Operations



Sales & Marketing



## Merchandising & PoS

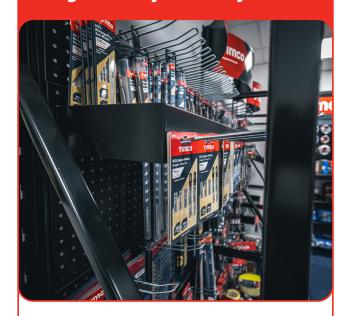


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## Merchandising & PoS



### **High Quality Stand Systems**



Easy to use stands with quick installation and reorganising, featuring unique components tailored to specific products.

## **PoS Graphics**



Custom stand graphics designed specially for each stand and product to help enhance presentation and boost sales.

### Merchandisers



Nationwide team of dedicated sales support merchandisers with regular store visits. Personalised range profiles to suit your store and maximise sales



PoS displays offered free of charge

Strong selection of free-standing promo displays

Wide range of literature and collateral

Recurring visits to review and replenish customer stands

Attendance at customer trade days and store events











## Logistics & Operations



Our support, your success

## Logistics & Operations



### **Stock Holding**



£20M+ of stock holding in UK warehouse, with regular restocking to ensure availability.

### Free Next Day Delivery



Free next day delivery on orders as low as £50, placed before 4pm, across the majority of the UK.

#### **Direct Deliveries**



Orders delivered directly to your customers to save time and reduce costs.

Global network of suppliers used to source 8,500+ quality products



Experienced Quality Control team driving product standards

Over 9,000 lines picked daily

Trusted distribution partners

High quality packaging with a focus on sustainability

Dedicated, pro-active customer service function











## Sales & Marketing



## Sales & Marketing



#### **Your Trusted Team**



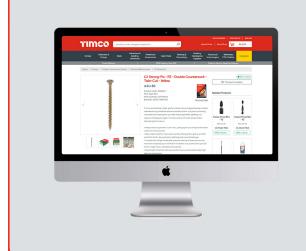
Personal, individual contacts from sales, customer services and merchandising.

## **Driven By Data**



Market, customer and product data insights to help grow your business.

## **Digital Excellence**



Easy to use market leading e-commerce website offering the full TIMCO product range.

Comprehensive business reviews from experienced account management team



### **Recognised TIMCO brand**

Calendar of promotions and offers to help drive demand

In-house design studio providing bespoke materials

Variety of options to access detailed product and stock data

Option to order by using customers own product codes











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### Merchandising & PoS



#### **High Quality Stand Systems:**

Easy to use stands to display the full TIMCO range, featuring unique components tailored to specific products.

#### **Graphics:**

Product and category stand graphics designed to help enhance PoS and boost sales.

#### Merchandisers:

Nationwide team of dedicated sales support merchandisers with regular store visits.

### Logistics & Operations



#### **Stock Holding:**

£20M+ of stock holding in the UK warehouse, with regular restocking to ensure availability

#### Free Next Day Delivery:

Free next day delivery on orders as low as £50, across majority of the UK.

#### **Direct Deliveries:**

Orders delivered directly to your customers to save time and reduce costs.

## Sales & Marketing



#### Your Trusted Team:

Personal, individual contacts from sales, customer services and merchandising.

#### **Driven By Data:**

Market, customer and product data insights to help grow your business.

#### **Digital Excellence:**

Easy to use market leading e-commerce website offering the full TIMCO product range.

Personalised range profiles to suit your store and maximise sales

POS displays offered free of charge Strong selection of free-standing promo displays

Global network of suppliers used to source 8,500+ products Experienced
Quality
Control team
driving product
standards

Over 9,000 lines picked daily Comprehensive business reviews from experienced account management team

Recognised TIMCO brand Calendar of promotions and offers to help drive demand

Recurring visits to review & replenish customer stands

Wide range of literature and collateral Attendance at customer trade days and store events Dedicated, pro-active customer service function

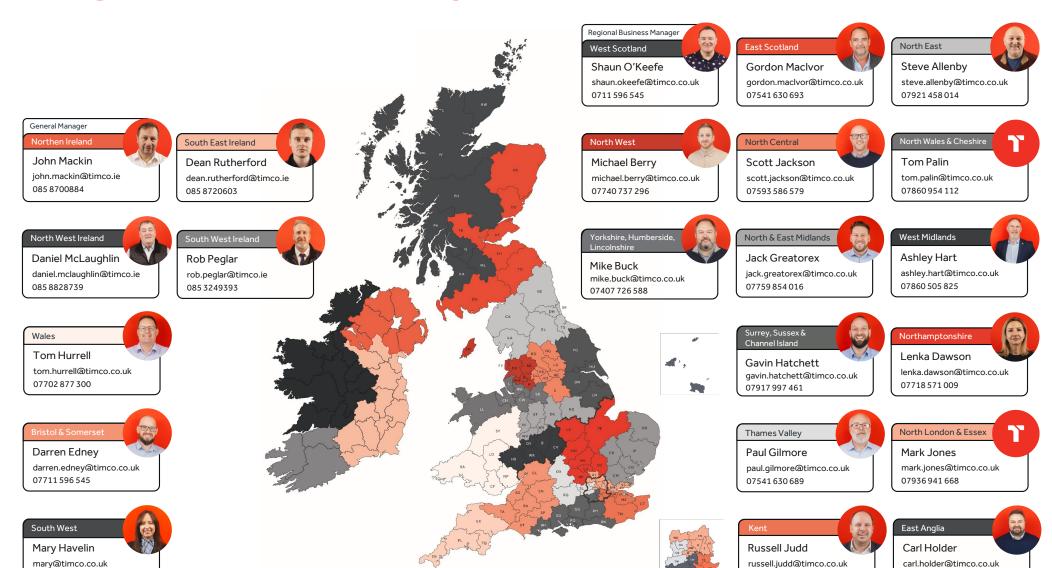
Trusted distribution partners

High quality packaging with a focus on sustainability Variety of options to access detailed product and stock data In-house design studio providing bespoke materials

Option to order by using customers own product codes

## Regional Sales Map

07843 630 853



07921 465 555

07593 586 580

# Sales Support & Representatives Regions

Sales Support Manager

James Taylor james.taylor@timco.co.uk 07394568180





Ryan Thow ryan.thow@timco.co.uk 07484272626

North Wales, North Central, North West, North East & Northern Counties

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085 2567027

London, South East & East Anglia

Gareth Walker gareth.walker@timco.co.uk 07990047724

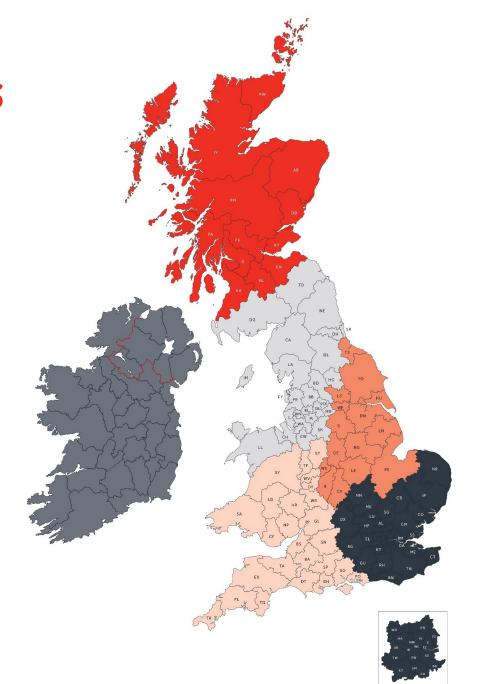
South Wales, South Central & South West

Matthew Mayor matthew.mayor@timco.co.uk 07741 570 945



Midlands, North Central & North East

Lenka Garlick
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Made for the trade

#### UK

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#### Ireland

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